


WEBSTER PETS, LLC

BOARDING + DAYCARE



 (605)622-0020

 websterpets.com

 websterpets@gmail.com



ABOUT US



Webster Pets LLC started as a dream and became a reality in 2021. We began by pet sitting for friends, then friends of friends. Now we have clients from all over the place.

Having started in Webster, SD, much of our client base is from there, and they have chosen to follow us to Watertown.

We work closely with the Webster Vet Clinic and have had their blessing and support since the beginning.

My good friend has joined our team in 2024. She is a certified vet tech and has an amazing heart for animals as well.

We want to provide Watertown and surrounding area with a safe place for their pets to go.



OUR SERVICES

Presentation are communication tools that can be used as demonstrations, lectures, reports, and more.
it is mostly presented before an audience.

BOARDING

Care for dogs, overnight.

DAYCARE

Care for dogs, not staying the night.

- This is not a free-for-all atmosphere.
- One family in the run at a time.

BASIC GROOMING

Bath, ear cleaning, and nail trims. All grooming services are performed by a certified vet tech.



OLIVIA MELLGREN, DVM

7/1/2024

To Whom it May Concern:

I am writing on behalf of Tiffany Wright, who wishes to provide a dog boarding service to the Watertown community. I am a general practice veterinarian and have known Tiffany and her family for several years as I provided veterinary care for their pets. During that time, I have had the pleasure of getting to know Tiffany and the rest of the Wright family on a more personal level.

Tiffany and her family have provided care for my own pets at times when we have been away. I trusted the members of the Wright family to come into my home and care for my animals without hesitation. They are trustworthy, honest, and caring people. To my knowledge, they maintain the health and well being of their own pets very well. Tiffany strives to provide a high level of care and comfort for client pets as well. While living in Webster, the Wright family cared for many client dogs in their home. Their neighbors report that they never had any problems or concerns with this arrangement. The Wright's property in Webster was always well maintained and kept in very pleasant condition. I expect that they will maintain this same level of care with their property and dog boarding facilities near Watertown.

With what I know of Tiffany and her family, I expect that they will provide a needed service in the Watertown community of pet care in a smaller, more home-like environment than most boarding facilities. I expect that Tiffany will care for each animal in her care as if it were her own and provide appropriate housing and facilities for these pets.

Please feel free to reach out if I can answer any further questions.

Sincerely,

Olivia Mellgren, DVM
kendall.mellgren@gmail.com



SANDI PEDERSON, K9 TRAINER

K-9 Classics Dog Obedience

Sandi Pederson

For: Tiffany Wright

"Webster Pets"

July 1, 2024

Hello, I am Sandi Pederson, Owner of K-9 Classics Dog Obedience. Having the pleasure of meeting Tiffany and Amanda in person, and listening to their plans for a Dog Bording Business is so exciting and something I believe would benefit the Watertown area.

They are taking all the correct steps to be successful. Tiffany is now working on her Certificate for boarding, has her First Aid Certificate, is getting her LLC, and Amanda is a Certified Vet Tech. They have checked with neighbors and let them know of her plans, thus far all is good.

They have taken special steps to sound proof their building, it is heated, and the kennels are "Lucky Dog" which are top of the line for safety and ease of use. They have scheduled exercise programs in place, and dog clean up to avoid any odors. They have cameras throughout and all can be checked in their home at any time. Because Tiffany works from home, there would be someone there at all times.

As a 30 year dog trainer, in the Watertown area, I believe this would be amazing and well needed.

I ask that you would consider her request for this well needed business.

Thank you.

OLIVIA CAMPION, FORMER NEIGHBOR

4/28/2024

To whom it may concern,

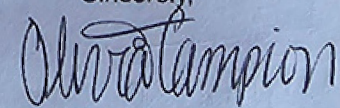
My family and I moved to Webster a little less than a year ago. One of the biggest concerns about moving is wondering about your neighbors. I have two little girls and so as a mother your mind goes to crazy places. After getting things settled and figured out, we finally got to meet our neighbors.

Kevin and Tiffany Wright were very welcoming and kind to us. We moved to a place where we knew no one and had no one. My husband and I were very comfortable with the Wright's right away. They are easy to talk to, considerate, kind, friendly, and would give you the shirt off their back.

When I found out that they had a small dog kenneling business, I had my reservation. I thought to myself "are the dogs going to bark a lot, are they going to be running all over the place, will they clean up after the dogs, and how is this dog business going to affect us as neighbors." Once I got to know the Wright's, all my worries disappeared. I got to see for myself how they run their business and I gain the utmost respect for them. They clean up after the dogs, they make sure the dogs are respectful of our property, and I hardly ever hear barking or whining. We have a dog as well and our dog is more of a bother to them than all their dogs they care for on a daily basis. They treat our dog like she is part of their family. They have taken care of our dog when we have gone somewhere and I know I don't have to worry about the type of care she is receiving. She gets more love from the Wright's than she does from us. Their passion for dogs is incredible and they are such great people.

The Wright's are so considerate of other people and want to make sure that the move is easy on everyone. They put other people's thoughts and feelings first. I know that if I ever have any problems or concerns, I can always bring it up to them and they will help anyway possible.

I hope this letter reassures you that you have nothing to worry about and if you do have anything to bring it up in a kind and respectful way and the Wright's will be considerate of your needs. My family and I are sad that they are leaving us as neighbors. We have grown to appreciate them and rely on them for different things. We will truly miss them as neighbors and hope you realize what awesome neighbors you have gained.

Sincerely,

Olivia Campion

LISA KNIGHT, FORMER NEIGHBOR



Tiffany Wright <tiffanywright3@gmail.com>

neighbors :)

Lisa Knight <lisa.knight19@gmail.com>
To: tiffanywright3@gmail.com

Thu, May 23, 2024 at 2:57 PM

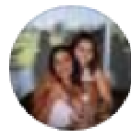
To whom it may concern,

The Wright family has been a part of our neighborhood for a few years. We are sad to know they are moving, but we wanted to assure you that the Wright family's pets are incredibly well behaved. Our neighborhood has never experienced any issues regarding noise or the pets being a nuisance, and the family maintains excellent care for them.

We can assure you that the Wrights are responsible pet owners who will take great care to ensure that their animals do not cause any disturbances in their community.

Their Boarding Business brings return customers. The animals are well cared for and bring noise to the surroundings.

Sincerely,
Rob and Lisa Knight



Cynthia Premus recommends Webster Pets.

December 1, 2023 ·



Tiffany and her family are amazing! They took care of Lulu who is 14 and very nervous as she has aged & Lucy who is 4 and full of energy. Tiffany decided to take them to her house for the day!



Tori Hoffer recommends Webster Pets.

December 1, 2023 ·



They do a wonderful job!! My fur babies love to see them. I absolutely 100 LOVE that when Webster Pets watches them I don't have to worry about my fur kids at all! It's wonderful peace of mind knowing that they are still being loved when I am away. Thank you for being such a great addition to our community.



Missy Beth Will Rausch recommends Webster Pets.

April 8 ·



Gus and George love Webster Pets, [Tiffany Wright](#) and family and I do too. They are treated like family. I love that they send pictures of my babies which makes it easier to see that they are having fun and relaxing too. I would recommended 10/10 [Webster Pets](#). ❤️🐶🐶

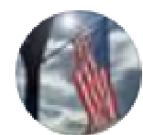


Kevin Hundstad recommends Webster Pets.

November 30, 2023 ·



On very short notice over Thanksgiving, Tiffany and her family opened their home up to my dog Bud. He seemed very happy & even made a few new dog friends. I definitely recommend Tiffany!!! 🎉🎉🎉🎉

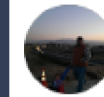


Valerie Ann recommends Webster Pets.

June 3, 2023 ·



Our fur family members were well cared for and loved as their own.



Phil Grunewald

2 reviews



★★★★★ a month ago

Excellent service, good family, Tiffany is fantastic and I will definitely bring my pets back, I highly recommend!!!!!!!!!!

Pam C.

Oct 30, 2023

We cannot say enough good things about Tiffany. We had an emergency situation late at night and had to leave town. Tiffany did not bat an eye, she said she would watch our crew without hesitation. We brought them over around 10pm. You're not going to get that kind of service just anywhere. Our dogs love going to Tiffany's for visits!

Mona C.

Dog Boarding • Apr 08, 2024



What a great sitter! And family! We received updates while we were on vacation and the boys had a great time. Will definitely refer our friends to Tiffany and be scheduling more time. Thank you so much for making our boys feel safe and comfortable in your wonderful home. We appreciate it.

Kathy H.

Oct 30, 2023

I can't say enough great things about Tiffany. She is amazing in the pet care she gives my three dogs, Maggie, Molly and Rosie. She cares for my "girls" as if they were their own. The girls are so excited when we pull up to her house. They know they are about to have a ton of fun. Her everyday standard goes above and beyond to make sure our pets are loved when we are away. She even took Maggie to the vet clinic when we were worried about her whimpering. She is like family to us, and I never worry about my dogs when I leave them in Tiffany's care.

THE POTENTIAL PROBLEM: NOISE

OUR SOLUTION

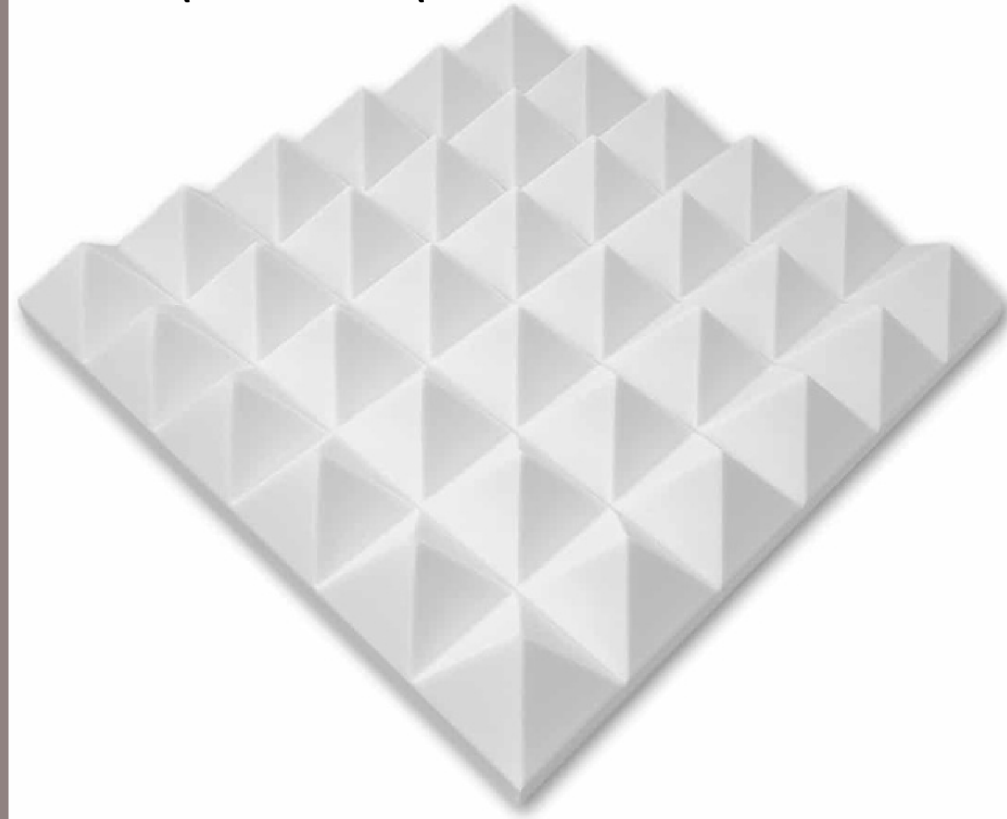
1. Keeping our numbers low. We are not going to go over-capacity of what the board approves. Additionally, we keep the number of dogs in the run at a time, limited to same members of a family.
2. Insulation and acoustics. All products we have purchased and plan to purchase for our boarding house have acoustics in mind. We want to keep as much noise inside the building. Using high NRC value products take care of it for us. From the rubber mats in each dog kennel to the insulation and wall panels. I research each product before we buy it to make sure it has good NRC ratings!
3. White noise & music. Research has proven that music helps relax dogs. We always have dog music playing when we are boarding dogs.

We take complaints seriously. If one of neighbors has a noise complaint we are going to work tirelessly to come up with a solution as quickly as possible. We do not want to be 'those neighbors.'

SOUND CLOUD CEILING PANEL



WALL PANEL



WALL BAFFLES



WINDOW COVERS



THE POTENTIAL PROBLEM: SMELL (DOG WASTE)

OUR SOLUTION

1. Daily Cleanup: To keep our area clean we clean up the dog run each day.
2. Weekly Disposal: We will take weekly trips to the dump to dispose of waste.
3. Bugs: Use of metal trash cans. This helps keep bugs and critters out of it until we dispose of it.
4. Future Option - Composting
 - a. There is a method of using worms to help compost dog waste.
 - b. Doing it correctly should not have smell
 - c. More research is needed before we execute this.
 - d. Location of the compost site would be at the southern-most end of our property.

We take complaints seriously. If one of neighbors has a smell complaint we are going to work tirelessly to come up with a solution as quickly as possible.

THE POTENTIAL PROBLEM: SAFETY

OUR PLANS

OUR SOLUTION

1. Client Policies

- a. Vaccinations - Must be up to date on vet recommended vaccines. We call and track vaccinations for all of our clients.
- b. Leash upon entry and exit - All dogs must be leashed when arriving and departing from our home.
- c. Supervision - Dogs will NEVER be left unsupervised when outside.
- d. Keeping our numbers low - this avoids potential escapes and dog fights.
- e. Fencing - We plan to have a double fence system with privacy on the eastern side of the dog run. If a dog did escape the first fence, we will have a secondary fence bordering the run for added security.

2. Cameras

- a. We have multiple cameras setup inside the boarding house as well as on the exterior of the home.
 - i. Motion Tracking, Motion Alerts, Sound Alerts - All sent to our phones.



COMPLETED TASKS

- Keep our numbers low
- Create an LLC
- Meet with local veterinarians and trainers

TASKS TO-DO

- Pet CPR Certification
- Business Boarding Certification
- Building Upgrades
- Fencing Upgrades
- Get county approval

THANK YOU

I appreciate your time in hearing us out. We hope you can see the amount of time we have put into research all aspects of this business. Having worked with dogs my whole life, this has truly been a dream come true.

TIFFANY WRIGHT, OWNER

WEBSTER PETS, LLC